









EDSI

IMPACT REPORT

Making a positive impact in our communities starts with living our values as a team to deliver life-changing services to our customers in need.

Our Mission Statement

We must strive to create enthusiasm in our clients, see through their eyes, understand their needs and deliver more than they expect.



EDSI B Corp Strategic Focus Areas

- **Customer Service**
  1. Mission-driven, values-centered servant leadership model
  2. Multi-year national and regional award-winner for positive culture and work-life balance
  3. Multiple regional awards from workforce development associations recognizing our team members who go above and beyond in their work

- **Employee Education and Development**
  1. Elite award winner in Employee Education & Development
  2. Roll out our rebranded Leadership Academy, which now includes three tiers- Leaders at All Levels, Leadership Essentials, and Leaders Circle
  3. Introduction of the Leadership Academy Alumni Group, which meets quarterly to sustain growth and collaboration long after the formal program concludes

- **Environmental Management Systems**
  1. Build on our commitment to the environment by reducing our economic footprint across offices with energy-efficient enhancements
  2. Increase recycling opportunities by working closely with “green companies” who use recycled materials
  3. Improve office air quality by offering offices the option to install air purifiers

- **Recruiting and Retention**
  1. Grow talent pool through community partnership initiatives
  2. Utilize our new applicant tracking system (ATS) to streamline the application process and increase the application completion rate
  3. Back to Basics recruitment initiative launched to provide additional resources to offices struggling to retain talent

- **Health and Wellness**
  1. Expand employee healthcare benefit offerings by analyzing current conditions, consulting with experts and exploring innovative solutions
  2. Promote our Wellness to Work program and Behavioral Health Advocate services to support employees holistically in the workplace
  3. Companywide Mental Health First Aid (MHFA) training is underway, beginning with our Talent Team, who became MHFA certified, to equip all employees with the knowledge and skills to foster a safe, supportive workplace and better serve customers with empathy and awareness

Helping great companies and communities train and retain great people.

EDSI.com

Chief Servant Leader Quote

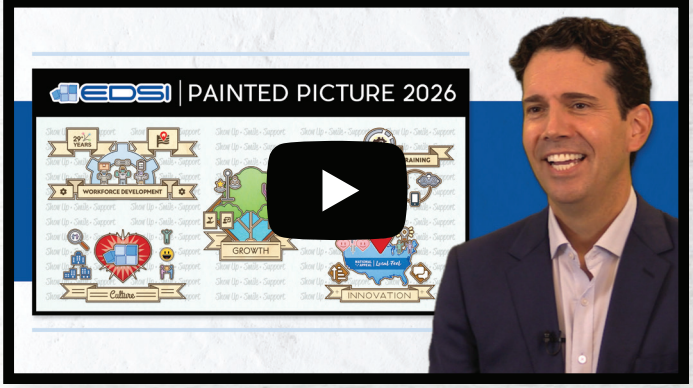
Impressions from our Chief Servant Leader, Kevin Schnieders

"We've known all along that EDSI's commitment to operating as a people-first organization is unique and inspiring, so to have that reinforced was really meaningful. We are so grateful to stand beside over 9,000 other amazing B Corps using business as a force for good."



EDSI's 2026 Painted Picture

Click on the video icon to learn more.



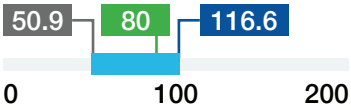
By the Numbers 2024

- 52,000 job seekers received employment assistance
- 16,795 total organizational learning hours
- 23,220 certificate/course completions
- 5,697 events/live sessions attended

156 non-profits received donations since our company giving program started in 2011

Our B Score





The B Impact Scores are being compared against all businesses that have completed the B Impact Assessment

Certified B Corporation

This company meets the highest standards of social and environmental impact

Became a B Corp:
10/23/20

Became a Recertified B Corp:
3/21/24

Our 2024 Awards

Metropolitan Detroit's Best & Brightest Companies to Work For
(15 years)

Detroit Free Press Top Workplaces
(10 years)

Best & Brightest Companies to Work for in The Nation
(13 years)

2025 Best and Brightest CEOs in the Nation Winner
(1 year)

Philadelphia Top Workplaces
(6 years)

Top 101 Best and Brightest Companies to Work For in the Nation
(1 year)